



# Warranty Information

## Limited Warranty for Consumer Products

### LIMITED WARRANTY:

SuntechLED products are guaranteed to last 5 years based on a rated life at 6 hours use per day when used as directed. If the product does not last 5 years, return it in its original packaging with register receipt to Suntech Service Department. Please check [www.suntechled.com/support.php](http://www.suntechled.com/support.php) to find the nearest service location. Suntech will send you a replacement product upon receipt of the returned product, along with UPC, and register receipt.

Contact Suntech at [productservice@suntechled.com](mailto:productservice@suntechled.com) for instructions on product replacement.

This limited warranty does not cover products subject to accident, neglect, abuse, misuse or natural disasters. **REPLACEMENT OR REFUND IS YOUR SOLE REMEDY. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IS HEREBY EXPRESSLY EXCLUDED.** Some states do not allow exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## Limited Warranty for Commercial Products

### LIMITED WARRANTY:

SuntechLED Commercial Products are guaranteed to last 5 years based on the rated life: 12 hours use per day. If the product does not last 5 years, return it with the original invoice. Please check <http://www.suntechled.com/support.php> to find the nearest service location. Suntech will send you a replacement product upon receipt of the returned product, along with the original purchase invoice. Contact SuntechLED at [productservice@suntechled.com](mailto:productservice@suntechled.com) for instructions on product replacement. This limited warranty does not cover products subject to accident, neglect, abuse, misuse or natural disasters. **REPLACEMENT OR REFUND IS YOUR SOLE REMEDY: EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IS HEREBY EXPRESSLY EXCLUDED.** Some states do not allow exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## Limited Warranty for Industrial Products

### LIMITED WARRANTY:

SuntechLED Industrial Products are guaranteed to last 5 years or 50,000 hours, whichever comes first when used as directed. If the product does not last 5 years, return it with the original invoice from your electrical supplier or project installer. Please check [www.suntechled.com/support.php](http://www.suntechled.com/support.php) to find the nearest service location. SuntechLED will send you a replacement product upon receipt of the returned product, along with the original purchase invoice. Contact SuntechLED at [productservice@suntechled.com](mailto:productservice@suntechled.com) for instructions on product replacement. This limited warranty does not cover products subject to accident, neglect, abuse, misuse or natural disasters. **REPLACEMENT OR REFUND IS YOUR SOLE REMEDY. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IS HEREBY EXPRESSLY EXCLUDED.** Some states do not allow exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This warranty is effective for purchases of product on or after the effective date set forth below. Seller reserves the right to modify this warranty from time to time. Any modification of this warranty shall be effective for all orders placed with Seller on or after the effective date of such revised warranty.

Effective Date: Sep 15, 2015